



## **2010 Howard University Graduate and Professional Graduating Student Exit Survey**

*All Schools and Colleges*

### **Description**

The *Howard University Graduate and Professional Graduating Student Exit Survey* is administered annually to prospective candidates for graduation enrolled in all graduate/professional programs. The primary purpose of the survey is to obtain information about students' satisfaction with a range of academic and co-academic experiences during their matriculation and to inquire about their plans for the future. The survey was administered by the Office of Institutional Assessment and Evaluation (OIAE) through a web-based format with the assistance and cooperation for faculty and staff in the various schools and colleges. The results are presented in four sections: demographics, college/school assessment data, student quality of life data, and university community experience data. There were 720 respondents.

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Demographic Data

Gender	
Male	Female
34.6% (249)	65.4% (471)

Citizenship Status			
U.S. Citizen	Permanent Resident	International Student	Resident Alien
85.6% (616)	5.1% (37)	9.2% (66)	0.1% (1)

Ethnicity							
African American	Hispanic Latino	Caucasian	Asian	Biracial	African	American Indian/Alaska Native	Not willing to disclose
74.0% (533)	2.2% (16)	4.7% (34)	4.2% (30)	3.5% (25)	7.6% (55)	0.4% (3)	1.9% (14)

Degree				
Master's Degree	Doctoral Degree	Professional Degree	Dual Degree	Certificate
45.3% (326)	27.9% (201)	24.6% (177)	0.7% (5)	1.5% (11)

GPA					
3.60-4.00	3.40-3.59	3.00-3.39	2.50-2.99	2.00-2.49	Not Applicable
38.6% (278)	15.1% (109)	21.7% (156)	5.4% (39)	0.4% (3)	18.8% (135)

School/College Representation						
Arts & Sciences (Div. Fine Arts)	Business	Communications	Dentistry	Divinity	Education	
0.8% (6)	7.1% (51)	0% (0)	5.3% (38)	5.7% (41)	6.4% (46)	
Graduate School	Pharmacy, Nursing and Allied Health Sciences		Law	Medicine	Social Work	
23.3% (168)	6.1% (44)		21.4% (154)	10.6% (76)	13.3% (96)	

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Demographic Data

Indicate the academic year in which you entered Howard University to earn your degree or certificate:						
2008-2009	2007-2008	2006-2007	2005-2006	2004-2005	2003-2004	Before 2003
25.7% (185)	32.6% (235)	25.6% (184)	7.2% (52)	4.7% (34)	2.5% (18)	1.7% (12)

Indicate whether you entered Howard University as a:		
First Time Graduate Student	First Time Professional Student	Transfer Student
61.0% (439)	36.1% (260)	2.9% (21)

Are you the first in your family to attend graduate or professional school:	
Yes	No
41.3% (297)	58.8% (423)

While at Howard University, you were enrolled primarily:	
Full-time	Part-time
94.0% (673)	6.0% (43)

Did you live on campus?			
4 or more years	2-3 years	1 year or less	Never
6.4% (46)	8.2% (59)	7.4% (53)	77.9% (558)

While at Howard University, you were employed primarily:				
Full-time Off Campus	Part-time Off Campus	Full-time On Campus	Part-time On Campus	Never Worked
20.9% (150)	27.7% (198)	4.3% (31)	19.6% (140)	27.5% (197)

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Demographic Data

How many semesters have you missed since you entered Howard?				
None	1	2-3	4-6	7 or More
92.7% (664)	2.8% (20)	2.8% (20)	1.5% (11)	0.1% (1)

If you missed any semester of enrollment, identify the primary reason in each of the following groups:							
<b>Personal Reasons</b>	<b>Personal Problems</b>	<b>Personal Illness</b>	<b>Family Obligations</b>	<b>Lack of Interest</b>	<b>Death in Family</b>	<b>Illness in Family</b>	<b>Returned Home</b>
	26.9% (14)	5.8% (3)	13.5% (7)	0.0% (0)	3.8% (2)	3.8% (2)	0.0% (0)
	<b>Marriage</b>	<b>Unable to Adjust</b>	<b>Other</b>	<b>Not Applicable</b>			
	1.9% (1)	3.8% (2)	13.5% (7)	26.9% (14)			
<b>Practical Reasons</b>	<b>Job Conflict</b>	<b>Financial Problems</b>	<b>Insufficient Financial Aid</b>	<b>Living Arrangements</b>	<b>Lack of Campus Housing</b>	<b>Military Duty</b>	<b>Disciplinary Action</b>
	11.5% (6)	23.1% (12)	1.9% (1)	3.8% (2)	0.0% (0)	0.0% (0)	3.8% (2)
	<b>Travel</b>	<b>Commuting Problems</b>	<b>Other</b>	<b>Not Applicable</b>			
	1.9% (1)	0.0% (0)	9.6% (5)	44.2% (23)			
<b>Academic Reasons</b>	<b>Difficulty with Courses</b>	<b>Dissatisfied with Instructors</b>	<b>Courses Cancelled</b>	<b>Courses not Needed</b>	<b>Transferred to Another School</b>	<b>Lack of Academic Progress</b>	<b>Incomplete Schedule</b>
	5.8% (3)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.9% (1)	1.9% (1)
	<b>Lacked Prerequisites</b>	<b>Academic Suspension</b>	<b>Other</b>	<b>Not Applicable</b>			
	5.8% (3)	7.7% (4)	3.8% (2)	73.1% (38)			

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Demographic Data

What was the primary manner in which you financed your undergraduate education?						
Scholarship	Fellowship	University Tuition Grant	Grant by Government Agency	Other External Grant (Foundation, Organization)	Remission of Tuition	Graduate Assistantship
9.2% (66)	1.5% (11)	2.0% (14)	2.2% (16)	0.1% (1)	2.8% (20)	6.0% (43)
Out of Pocket (includes Family/Benefactor)	Personal Student Loans	Student Loans by Parents/Benefactor	Other	Teaching Assistantship		
6.7% (48)	59.1% (423)	5.9% (42)	2.0% (14)	2.5% (18)		

What are your immediate plans after you leave Howard? (Select from Group A and Group B)							
<b>Group A-work</b>	No plan to work now	Agriculture, Food & Natural Resources	Architecture & Construction	Arts, A/V technology & Communications	Business, Management & Administration	Education & Training	Finance
	10.1% (71)	0.7% (5)	0.0% (0)	1.4% (10)	3.1% (22)	9.9% (70)	2.4% (17)
	Government & Public Administration	Health Science	Hospitality & Tourism	Human Services	Information Technology	Law, Public Safety, Corrections & Security	Manufacturing
	7.1% (50)	11.2% (79)	0.1% (1)	6.5% (46)	1.1% (8)	16.5% (116)	0.0% (0)
	Marketing, Sales, & Services	Science, Technology Engineering & Mathematics	Transportation, Distribution & Logistics	None	Other		
0.7% (5)	3.1% (22)	0.4% (3)	10.8% (76)	14.8% (104)			
<b>Group B-education/ other</b>	No plan for further education now	Graduate/professional study	Medical/dental internship	Ministry	Travel	Military service	Community service/social work
	27.5% (194)	17.9% (126)	8.2% (58)	1.7% (12)	0.4% (3)	0.6% (4)	1.7% (12)
	International affairs	Seek temporary employment	Post-doctoral opportunity	Other	None		
	0.9% (6)	1.1% (8)	10.4% (73)	3.3% (23)	26.4% (186)		

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Demographic Data

If you have already accepted an employment offer, please indicate the annual salary range. If you do not have employment, select "Not Applicable."

Less than \$30,000	\$30,000-45,000	\$46,000-60,000	\$61,000-75,000	\$76,000-95,000	Over \$95,000	Not Applicable
1.8% (13)	11.2% (79)	17.0% (120)	6.8% (48)	4.3% (30)	9.6% (68)	49.2% (347)

Will you be employed:

<b>Full-time</b>	68.2% (481)	<b>Part-time</b>	3.7% (26)	<b>Not Employed</b>	28.1% (198)
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Please indicate the primary way you plan to give back to Howard University as an alumnus.

Making Financial Contributions	Recruiting New Students	Fundraising	Volunteering	Other	No Plan to Contribute
39.7% (280)	21.7% (153)	3.1% (22)	16.2% (114)	5.7% (40)	13.6% (96)

Would you recommend Howard University to a prospective student?

Yes	No	Not Sure
70.4% (496)	8.5% (60)	21.1% (149)

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey College/School Assessment Data

Please indicate your level of overall satisfaction with the following:						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Your academic program</b>	20.2% (143)	63.8% (452)	9.4% (67)	3.0% (21)	1.8% (13)	1.8% (13)
<b>Your College/School</b>	21.2% (150)	58.3% (413)	13.1% (93)	4.5% (32)	1.8% (13)	1.1% (8)
<b>Institutional reputation</b>	22.7% (160)	53.3% (376)	12.7% (90)	3.3% (23)	5.1% (36)	3.0% (21)
<b>Overall quality of the educational experience</b>	20.2% (143)	63.6% (451)	11.0% (78)	2.5% (18)	1.6% (11)	1.1% (8)
<b>Educational experience met your expectations</b>	18.0% (127)	58.8% (415)	13.3% (94)	5.0% (35)	3.0% (21)	2.0% (14)

Please indicate your level of overall satisfaction with the following people/services:						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Your Dean</b>	26.9% (191)	50.8% (360)	8.6% (61)	4.4% (31)	7.3% (52)	2.0% (14)
<b>Your departmental chairperson</b>	21.7% (154)	45% (319)	7.8% (55)	3.7% (26)	11.4% (81)	10.4% (74)
<b>Your departmental faculty</b>	21.6% (153)	58.4% (414)	9.3% (66)	2.5% (18)	3.8% (27)	4.4% (31)
<b>Your departmental office staff</b>	23.3% (165)	53.9% (382)	9.6% (68)	3.4% (24)	4.2% (30)	5.6% (40)
<b>Customer Service in Administrative Offices in Your School/College</b>	19.3% (137)	51.6% (366)	16.4% (116)	9.7% (69)	1.4% (10)	1.6% (11)
<b>School/College student services</b>	12.3% (87)	54.6% (387)	11.8% (84)	4.4% (31)	9.0% (64)	7.9% (56)

Please indicate your level of overall satisfaction regarding academic advising and mentoring.						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Access to mentoring</b>	17.7% (125)	44.5% (314)	16.0% (113)	6.2% (44)	7.1% (50)	8.5% (60)
<b>Your graduate/professional school advisors</b>	23.8% (168)	50.3% (355)	12.5% (88)	5.0% (35)	3.8% (27)	4.7% (33)
<b>Availability of academic advisors</b>	18.7% (132)	49.9% (352)	18.3% (129)	5.9% (42)	3.7% (26)	3.5% (25)
<b>Overall quality of academic advising</b>	18.8% (133)	50.6% (357)	17.1% (121)	6.2% (44)	4.1% (29)	3.1% (22)

**2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey College/School Assessment Data**

<b>Please indicate your level of overall satisfaction regarding the faculty in your school/college.</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Faculty maintained office hours</b>	17.8% (126)	60.2% (425)	12.9% (91)	3.8% (27)	2.8% (20)	2.4% (17)
<b>Faculty presentation skills</b>	19.4% (137)	66.9% (472)	7.4% (52)	3.1% (22)	1.7% (12)	1.6% (11)
<b>Faculty professionalism</b>	22.1% (156)	60.1% (424)	10.1% (71)	4.7% (33)	2.0% (14)	1.1% (8)
<b>Instructors related course contents to the solving of "real world" domestic and global problems</b>	21.8% (154)	55.8% (394)	9.1% (64)	2.8% (20)	4.5% (32)	5.9% (42)
<b>Availability of faculty members</b>	18.8% (133)	61.3% (433)	11.8% (83)	4.7% (33)	1.8% (13)	1.6% (11)

<b>Please indicate your level of overall satisfaction regarding course availability, delivery and content.</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Student/teacher ratio</b>	25.4% (179)	61.0% (431)	6.5% (46)	4.1% (29)	1.1% (8)	1.8% (13)
<b>Overall quality of courses offered</b>	18.4% (130)	61.5% (434)	13.3% (94)	3.7% (26)	1.3% (9)	1.8% (13)
<b>Overall quality of instruction</b>	22.2% (157)	63.0% (445)	9.1% (64)	2.8% (20)	1.3% (9)	1.6% (11)
<b>Level of intellectual stimulation in courses</b>	22.4% (158)	60.5% (427)	11.0% (78)	2.7% (19)	1.6% (11)	1.8% (13)
<b>Availability of summer courses</b>	7.8% (55)	28.2% (199)	13.6% (96)	7.6% (54)	12.2% (86)	30.6% (216)
<b>Availability of evening courses</b>	17.0% (120)	49.2% (347)	6.2% (44)	3.0% (21)	6.2% (44)	18.4% (130)
<b>Availability of academic/tutorial services</b>	7.8% (55)	38.2% (270)	11.9% (84)	4.7% (33)	18.4% (130)	19.0% (134)
<b>Access to laboratories, study areas, student lounges</b>	9.9% (70)	53.9% (382)	22.0% (156)	7.3% (52)	3.1% (22)	3.8% (27)
<b>Classroom, laboratories, studios, technical centers</b>	5.6% (40)	44.9% (318)	29.9% (212)	12.6% (89)	3.1% (22)	3.9% (28)

## 2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey College/School Assessment Data

How satisfied are you with your preparation for:						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Employment in Your Major</b>	22.0% (156)	59.5% (422)	9.4% (67)	2.5% (18)	2.7% (19)	3.8% (27)
<b>National Board Licensure Exams</b>	10.7% (76)	43.2% (306)	12.6% (89)	5.4% (38)	9.7% (69)	18.5% (131)
<b>Graduate or Professional School</b>	21.3% (151)	55.6% (394)	4.9% (35)	2.1% (15)	2.8% (20)	13.3% (94)
<b>A Technological World</b>	11.6% (82)	54% (383)	13.0% (92)	3.4% (24)	6.2% (44)	11.8% (84)

Please indicate your level of overall satisfaction with the Availability of Scholarships and Grants.						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Availability of Scholarships/Fellowships</b>	12.1% (72)	40.5% (241)	24.2% (144)	9.4% (56)	7.6% (45)	6.2% (37)
<b>Availability of Graduate Assistantships</b>	7.4% (39)	26.9% (142)	21.4% (113)	9.3% (49)	16.5% (87)	18.6% (98)
<b>Availability of Teaching Assistantships</b>	4.5% (23)	22.5% (116)	16.5% (85)	8.9% (46)	21.6% (111)	26.0% (134)
<b>Availability of University Tuition Grants</b>	6.3% (33)	27.6% (144)	23.9% (125)	11.7% (61)	17.0% (89)	13.4% (70)
<b>Availability of Grants from Government Agencies</b>	4.7% (24)	25.6% (131)	21.7% (111)	9.4% (48)	19.0% (97)	19.6% (100)
<b>Availability of Other External Grants (foundations, etc.)</b>	5.0% (26)	24.8% (129)	21.3% (111)	10.6% (55)	19.8% (103)	18.5% (96)
<b>Availability of Personal Student Loans</b>	13.4% (78)	56.4% (329)	6.7% (39)	5.3% (31)	8.1% (47)	10.1% (59)
<b>Availability of Student Loans Taken by Parents</b>	2.7% (15)	23.3% (130)	3.9% (22)	2.7% (15)	20.8% (116)	46.6% (260)

Indicate:						
	Very Active	Fairly Active	Moderately Active	A Little Active	Not Active at All	N/A
<b>Your Record of Service to the Community</b>	19.6% (139)	31.0% (220)	19.5% (138)	15.9% (113)	6.2% (44)	7.8% (55)

**2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey College/School Assessment Data**

<b>How satisfied are you with the quality of your graduate/professional education as indicated by your:</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Critical Thinking and Analysis Skills</b>	29.1% (206)	60.8% (431)	3.9% (28)	1.3% (9)	1.6% (11)	3.4% (24)
<b>Research Skill Development</b>	22.4% (159)	56.4% (400)	10.6% (75)	3.4% (24)	2.1% (15)	5.1% (36)
<b>Team Work Skill Development</b>	27.4% (194)	58.5% (415)	5.8% (41)	1.1% (8)	2.1% (15)	5.1% (36)
<b>Training in Computer Applications</b>	9.3% (66)	44.3% (314)	12.4% (88)	3.7% (26)	6.8% (48)	23.6% (167)
<b>Training in Verbal Communication</b>	20.7% (147)	60.6% (430)	4.9% (35)	1.4% (10)	3.5% (25)	8.7% (62)
<b>Training in Written Communication</b>	19.6% (139)	59.0% (418)	5.9% (42)	1.6% (11)	3.8% (27)	10.2% (72)
<b>Knowledge of Contributions of the African Diaspora to Your Major Field of Study</b>	26.0% (184)	43.7% (310)	6.6% (47)	2.1% (15)	9.0% (64)	12.6% (89)
<b>Knowledge of Global Policies and Issues</b>	15.8% (112)	55.1% (391)	11.8% (84)	1.8% (13)	5.5% (39)	9.9% (70)
<b>Ability to Demonstrate Leadership</b>	30.6% (217)	59.8% (424)	3.0% (21)	0.7% (5)	1.6% (11)	4.4% (31)

<b>Academic Support/Enhancement Activities (check all that apply)</b>				
<b>Creative Projects (writing, exhibits, plays, productions, etc.)</b>		<b>Community Service</b>	<b>Internship</b>	<b>Practicum</b>
16.0% (113)		35.0% (247)	42.8% (302)	23.1% (163)
<b>Cross Registration</b>	<b>Inter-disciplinary Courses</b>	<b>Other</b>	<b>None</b>	
2.3% (16)	11.3% (80)	1.0% (7)	28.8% (203)	

**2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey College/School Assessment Data**

Select the program experience(s) (check all that apply)							
<b>Accelerated Program</b>	<b>Work Study</b>	<b>Distance Learning</b>	<b>Double Major</b>	<b>Domestic Exchange</b>	<b>Honors Program</b>	<b>Independent Study</b>	<b>Teaching Certificate (Minor in Education)</b>
5.2% (37)	8.8% (62)	2.1% (15)	2.3% (16)	0.1% (1)	4.5% (32)	11.1% (78)	1.4% (10)
<b>Study Abroad</b>	<b>Service Learning</b>	<b>Other</b>	<b>None</b>				
7.5% (53)	5.8% (41)	5.7% (40)	60.7% (428)				

If you are continuing your education at Howard University, identify the one most important reason you decided to return to Howard. If you will not be returning, select "Not Applicable."							
<b>Academic Reputation</b>	<b>Availability of Academic Program</b>	<b>Institutional Cost</b>	<b>Financial Aid Assistance</b>	<b>Quality of Faculty</b>	<b>Location</b>	<b>Social Environment</b>	<b>Encouraged/ Recruited by Faculty</b>
2.8% (20)	2.3% (16)	0.9% (6)	0.9% (6)	1.6% (11)	2.0% (14)	0.1% (1)	0.7% (5)
<b>Encouraged by Mentor</b>	<b>Supportive Academic Environment</b>	<b>Research Resources</b>	<b>Other</b>	<b>Not Applicable</b>			
0.3% (2)	1.1% (8)	0.6% (4)	0.4% (3)	86.4% (609)			

If you are continuing your education at an institution other than Howard University, identify the one most important reason you chose that institution. If "NO," select "Not Applicable."							
<b>Academic Reputation</b>	<b>Availability of Academic Program</b>	<b>Institutional Cost</b>	<b>Financial Aid Assistance</b>	<b>Quality of Faculty</b>	<b>Location</b>	<b>Social Environment</b>	<b>Encouraged/ Recruited by Faculty</b>
5.5% (39)	5.2% (37)	1.0% (7)	2.1% (15)	0.6% (4)	2.4% (17)	0.1% (1)	0.6% (4)
<b>Encouraged by Mentor</b>	<b>Supportive Academic Environment</b>	<b>Research Resources</b>	<b>Other</b>	<b>Not Applicable</b>			
0.6% (4)	2.6% (18)	1.1% (8)	1.6% (11)	76.6% (540)			

2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Student Quality of Life Data

Please indicate your level of overall satisfaction with the following University facilities, services, and activities.						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
Availability of suitable affordable off-campus housing	3.4% (24)	28.3% (202)	18.5% (132)	13.5% (96)	8.6% (61)	27.8% (198)
ResNet Communications System	4.3% (31)	27.2% (194)	6.9% (49)	2.7% (19)	26.5% (189)	32.4% (231)
Availability of Student Parking	5.5% (39)	29.3% (209)	24.1% (172)	27.1% (193)	2.5% (18)	11.5% (82)
Cleanliness of University Buildings	5.6% (40)	54.7% (390)	25.4% (181)	12.2% (87)	1.0% (7)	1.1% (8)
Cost of Campus Food Services	3.9% (28)	41.8% (298)	17.5% (125)	8.4% (60)	12.8% (91)	15.6% (111)
Variety of Food Choices (e.g., Vegerarian etc.)	2.9% (21)	39.7% (283)	18.2% (130)	8.7% (62)	14.2% (101)	16.3% (116)
Quality of Campus Food Services	3.6% (26)	43.8% (312)	16.7% (119)	7.0% (50)	13.0% (93)	15.8% (113)

Campus Organizations (check all that apply)					
Student Government	Fraternity/ Sorority	Community Service/Non-Profit Organizations	Academic Organization in Major	Other	None
18.4% (130)	11.3% (80)	27.4% (193)	25.8% (182)	6.2% (44)	45.5% (321)

2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey Student Quality of Life Data

Please indicate your level of overall satisfaction with the following University facilities, services, and activities.						
	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Don't Know	N/A
<b>Athletic Programs</b>	2.1% (15)	20.2% (144)	6.5% (46)	4.6% (33)	23.8% (170)	42.8% (305)
<b>Campus Intellectual Life</b>	13.7% (97)	51.2% (363)	6.6% (47)	2.7% (19)	14.8% (105)	11.0% (78)
<b>Campus Radio and Television Stations</b>	7.7% (55)	37.7% (268)	2.1% (15)	1.7% (12)	29.9% (212)	20.8% (148)
<b>Campus Religious Activities</b>	11.0% (78)	42.0% (298)	4.7% (33)	0.8% (6)	22.1% (157)	19.3% (137)
<b>Campus Social Activities</b>	10.9% (77)	51.5% (365)	6.3% (45)	2.3% (16)	14.8% (105)	14.2% (101)
<b>Campus Cultural Activities</b>	11.6% (82)	49.1% (348)	6.3% (45)	1.8% (13)	16.1% (114)	15.1% (107)
<b>Level of Cultural Events in the Campus Community</b>	13.2% (93)	47.3% (334)	6.5% (46)	2.0% (14)	18.7% (132)	12.3% (87)
<b>Recreation and Intramural Sports</b>	3.4% (24)	25.4% (181)	6.2% (44)	2.9% (21)	23% (164)	39.1% (279)
<b>Student Organizations</b>	8.6% (61)	53.9% (382)	4.4% (31)	1.7% (12)	17.2% (122)	14.2% (101)

**2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey University Community Experience Data**

<b>Please indicate your level of overall satisfaction with the following systems:</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>BANNER Registration System</b>	17.0% (121)	59.9% (427)	10.4% (74)	3.6% (26)	3.8% (27)	5.3% (38)
<b>Access to Wireless Internet Connection on Campus</b>	9.5% (68)	39.4% (281)	27.8% (198)	19.4% (138)	1.7% (12)	2.2% (16)
<b>Availability of Copying/Duplication Services</b>	7.4% (53)	31.8% (227)	31.6% (225)	20.6% (147)	4.8% (34)	3.8% (27)
<b>iLab and Campus Computer Laboratories</b>	13.2% (94)	52.7% (374)	15.8% (112)	5.4% (38)	6.9% (49)	6.1% (43)
<b>University Libraries</b>	16.3% (116)	62.0% (440)	11.0% (78)	4.9% (35)	2.7% (19)	3.1% (22)

<b>Please indicate your level of overall satisfaction with the following Student Support Offices:</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Campus Security</b>	4.9% (35)	49.9% (356)	18.8% (134)	11.2% (80)	10.0% (71)	5.2% (37)
<b>Student Health Services</b>	5.2% (37)	42.3% (300)	21.8% (155)	18.7% (133)	6.2% (44)	5.8% (41)
<b>Office of Admissions</b>	10.7% (36)	62.3% (442)	9.9% (70)	4.9% (35)	6.5% (46)	5.8% (41)
<b>Office of Career Services</b>	13.1% (93)	25.8% (183)	5.1% (36)	3.1% (22)	30.0% (213)	23.0% (163)
<b>Office of Enrollment Management</b>	8.0% (57)	54.1% (384)	8.5% (60)	6.5% (46)	14.1% (100)	8.9% (63)
<b>Office of Financial Aid</b>	8.2% (58)	42.3% (300)	22.8% (162)	16.6% (118)	4.4% (31)	5.8% (41)
<b>University Counseling Service</b>	6.5% (46)	21.0% (149)	2.5% (18)	2.5% (18)	37.7% (268)	29.7% (211)
<b>Office of Special Student Services</b>	3.1% (22)	19.7% (140)	1.5% (11)	1.5% (11)	38.0% (270)	36.1% (256)
<b>Office of Student Accounts</b>	7.5% (53)	55.5% (394)	17.7% (126)	10.0% (71)	5.8% (41)	3.5% (25)
<b>Office of Student Financial Services</b>	7.5% (53)	47.5% (337)	17.5% (124)	11.4% (81)	9.6% (68)	6.6% (47)
<b>Office of Student Life</b>	4.2% (30)	28.6% (203)	2.8% (20)	2.3% (16)	34.8% (247)	27.3% (194)

**2010 Howard University Graduate/Professional (GP) Graduating Student Exit Survey University Community Experience Data**

<b>Please indicate your level of overall satisfaction with the following University facilities and services:</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Shuttle Bus Services</b>	8.8% (63)	44.3% (316)	7.6% (54)	2.5% (18)	13.6% (97)	23.1% (165)
<b>University Shuttle Bus Services</b>	7.7% (55)	43.4% (308)	6.2% (44)	2.8% (20)	21.7% (154)	18.2% (129)
<b>School/College Building and Facilities</b>	7.1% (50)	45.4% (322)	27.8% (197)	14.5% (103)	3.0% (21)	2.3% (16)
<b>Physical Fitness Facilities</b>	2.2% (16)	17.1% (122)	17.7% (126)	13.7% (98)	21.0% (150)	28.2% (201)
<b>HU Bookstore(s)</b>	11.6% (83)	67.2% (479)	12.9% (92)	3.4% (24)	2.8% (20)	2.1% (15)

<b>Please indicate your level of overall satisfaction with the University Administration and Processes:</b>						
	<b>Very Satisfied</b>	<b>Satisfied</b>	<b>Dissatisfied</b>	<b>Very Dissatisfied</b>	<b>Don't Know</b>	<b>N/A</b>
<b>Office of the President</b>	4.8% (34)	27.0% (192)	4.4% (31)	2.0% (14)	39.0% (277)	22.8% (162)
<b>Office of the Provost</b>	5.1% (36)	26.8% (190)	4.9% (35)	2.4% (17)	39.0% (277)	21.8% (155)
<b>Operation Hours of Administration Office(s)</b>	5.5% (39)	56.5% (403)	26.9% (192)	7.3% (52)	2.0% (14)	1.8% (13)
<b>Customer Service of Administration Staff</b>	7.3% (52)	42.2% (301)	24.5% (175)	22.9% (163)	1.4% (10)	1.7% (12)
<b>Cost, Tuition and Fees</b>	6.6% (47)	50.7% (360)	27.6% (196)	12.3% (87)	1.5% (11)	1.3% (9)
<b>Summer Financial Aid Process</b>	3.4% (24)	21.1% (150)	14.9% (106)	6.1% (43)	22.5% (160)	32.0% (227)
<b>Provision of or Access to Institutional Assessment Information (e.g., Survey Results, etc.)</b>	8.6% (61)	45.0% (318)	13.6% (96)	5.1% (36)	18.7% (132)	8.9% (63)
<b>Opportunities to Assess University Service</b>	11.0% (78)	56.8% (401)	15.7% (111)	4.0% (28)	8.1% (57)	4.4% (31)
<b>Graduation Clearance Process</b>	7.2% (51)	47.8% (341)	23.1% (165)	11.9% (85)	8.7% (62)	1.3% (9)