



2010 Howard University Undergraduate Graduating Student Exit Survey

All Schools and Colleges

Description

The *Howard University Undergraduate Graduating Student Exit Survey* is administered annually to prospective candidates for graduation enrolled in all undergraduate programs. The primary purpose of the survey is to obtain information about students' satisfaction with a range of academic and co-academic experiences during their matriculation and to inquire about their plans for the future. The survey was administered by the Office of Institutional Assessment and Evaluation (OIAE) through a web-based format with the assistance and cooperation of faculty and staff in the various schools and colleges. The results are presented in four sections: demographics, college/school assessment data, student quality of life data, and university community experience data. Student comments are included at the end. There were 945 respondents.

2010 Howard University Undergraduate (UG) Graduating Student Exit Survey: Demographic Data

| Gender | |
|-------------|-------------|
| Male | Female |
| 28.3% (267) | 71.7% (678) |

| Citizenship Status | | | |
|--------------------|--------------------|----------------|-----------------------|
| U.S. Citizen | Permanent Resident | Resident Alien | International Student |
| 90.4% (854) | 4.7% (44) | 0.3% (3) | 4.7% (44) |

| Ethnicity | | | | | | | |
|------------------|-----------------|-----------|------------------------|-------------------------------|-----------|-----------|-------------------------|
| African American | Hispanic Latino | Caucasian | Asian/Pacific Islander | American Indian/Alaska Native | African | Biracial | Not Willing to Disclose |
| 85.5% (808) | 1.3% (12) | 0.5% (5) | 2.5% (24) | 0.1% (1) | 5.9% (56) | 2.5% (24) | 1.6% (15) |

| Degree | | |
|-------------|-------------|-------------|
| Bachelors | Certificate | Dual Degree |
| 98.3% (929) | 0.6% (6) | 1.1% (10) |

| GPA | | | | | |
|-------------|-----------|-----------|-------------|-----------|----------------|
| 3.60-4.00 | 3.40-3.59 | 3.00-3.39 | 2.50-2.99 | 2.00-2.49 | Not Applicable |
| 19.4% (183) | 15% (142) | 35% (331) | 26.2% (248) | 4.0% (38) | 0.3% (3) |

| School/College Representation | | | | | | | |
|-------------------------------|--|--------------------------|----------------------|-----------|-------------|---------------------|----------------------------|
| Arts & Sciences | School of Business | School of Communications | Continuing Education | Dentistry | Divinity | School of Education | Engineering & Architecture |
| 45.2% (427) | 23.7% (224) | 12.8% (121) | 0.0% (0) | NA | NA | 2.6% (25) | 1.9% (18) |
| Graduate School | Pharmacy, Nursing and Allied Health Sciences | | Law | Medicine | Social Work | | |
| NA | 13.8% (130) | | NA | NA | NA | | |

2010 Howard University Undergraduate (UG) Graduating Student Exit Survey: Demographic Data

| Indicate the academic year in which you entered Howard University to earn your degree or certificate | | | | | | | |
|--|-------------|-------------|-------------|-----------|-----------|-----------|-------------|
| 2008-2009 | 2007-2008 | 2006-2007 | 2005-2006 | 2004-2005 | 2003-2004 | 2002-2003 | Before 2002 |
| 3.6% (34) | 11.2% (106) | 61.1% (577) | 16.1% (152) | 3.7% (35) | 1.8% (17) | 0.4% (4) | 2.3% (22) |

| Indicate whether you entered Howard University as a: | |
|--|------------------|
| First Time in College Student | Transfer Student |
| 76.9% (727) | 23.1% (218) |

| While at Howard University, you were enrolled primarily: | |
|--|-----------|
| Full-time | Part-time |
| 98.7% (930) | 1.3% (12) |

| Did you live on campus? | | | |
|-------------------------|-------------|----------------|-------------|
| 4 or more years | 2-3 years | 1 year or less | Never |
| 32.3% (304) | 40.9% (385) | 11.7% (110) | 15.2% (143) |

| Indicate whether you entered Howard University as a: | |
|--|--------------------------------|
| First Generation College Student (in your family) | Skipped (Not First Generation) |
| 36.7% (348) | 63.3% (599) |

| While at Howard University, you were employed primarily: | | | | |
|--|----------------------|---------------------|---------------------|--------------|
| Full-time Off Campus | Part-time Off Campus | Full-time On Campus | Part-time On Campus | Never Worked |
| 9.9% (93) | 45.5% (429) | 2.8% (26) | 21.2% (200) | 20.6% (194) |

2010 Howard University UG Graduating Student Exit Survey: Demographic Data

| How many semesters have you missed since you entered Howard? | | | | |
|---|-----------|------------|------------|------------------|
| None | 1 | 2-3 | 4-6 | 7 or More |
| 90.6% (853) | 3.5% (33) | 3.8% (36) | 1.1% (10) | 1.1% (10) |

| If you missed any semester of enrollment, identify the primary reason in each of the following groups: | | | | | | | |
|---|--------------------------------|--------------------------------------|-----------------------------------|----------------------------|--------------------------------------|----------------------------------|----------------------------|
| Personal Reasons | Personal Problems | Personal Illness | Family Obligations | Lack of Interest | Death in Family | Illness in Family | Returned Home |
| | 37.1% (33) | 6.7% (6) | 4.5% (4) | 0.0% (0) | 2.2% (2) | 1.1% (1) | 3.4% (3) |
| | Marriage | Unable to Adjust | Other | Not Applicable | | | |
| | 1.1% (1) | 1.1% (1) | 15.7% (14) | 27.0% (24) | | | |
| Practical Reasons | Job Conflict | Financial Problems | Insufficient Financial Aid | Living Arrangements | Lack of Campus Housing | Military Obligations | Disciplinary Action |
| | 2.2% (2) | 42.7% (38) | 13.5% (12) | 3.4% (3) | 1.1% (1) | 0.0% (0) | 1.1% (1) |
| | Travel | Commuting Problems | Other | Not Applicable | | | |
| | 1.1% (1) | 1.1% (1) | 2.2% (2) | 31.5% (28) | | | |
| Academic Reasons | Difficulty with Courses | Dissatisfied with Instructors | Courses Cancelled | Courses not Needed | Transferred to Another School | Lack of Academic Progress | Incomplete Schedule |
| | 3.4% (3) | 3.4% (3) | 2.2% (2) | 3.4% (3) | 3.4% (3) | 1.1% (1) | 0.0% (0) |
| | Lacked Prerequisites | Academic Suspension | Other | Not Applicable | | | |
| | 1.1% (1) | 10.1% (9) | 6.7% (6) | 65.2% (58) | | | |

2010 Howard University UG Graduating Student Exit Survey: Demographic Data

| What was the primary manner in which you financed your undergraduate education? | | | | | | |
|---|------------|--------------------------|-------------------------------------|---|----------------------|--|
| Scholarship | Fellowship | University Tuition Grant | Grant by Government Agency | Other External Grant (Foundation, Organization) | Remission of Tuition | |
| 28.5% (268) | 0.1% (1) | 1.4% (13) | 3.1% (29) | 0.2% (2) | 3.8% (36) | |
| Out of Pocket (includes Family/Benefactor) | | Personal Student Loans | Student Loans by Parents/Benefactor | | Other | |
| 13.3% (125) | | 22.3% (210) | 25.3% (238) | | 2.1% (20) | |

| What are your immediate plans after you leave Howard? (Select from Group A and Group B) | | | | | | | |
|---|------------------------------------|---|--|--------------------------------------|---------------------------------------|--|-------------------------------|
| Group A | No plan to work now | Agriculture, Food & Natural Resources | Architecture & Construction | Arts, AV technology & Communications | Business, Management & Administration | Education & Training | Finance |
| | 16.8% (155) | 0.1% (1) | 1.1% (10) | 9.0% (83) | 11.0% (101) | 9.4% (87) | 4.7% (43) |
| | Government & Public Administration | Health Science | Hospitality & Tourism | Human Services | Information Technology | Law, Public Safety, Corrections & Security | Manufacturing |
| | 9.3% (86) | 17.0% (157) | 1.8% (17) | 4.0% (37) | 1.1% (10) | 4.9% (45) | 0.0% (0) |
| | Marketing, Sales, & Services | Science, Technology Engineering & Mathematics | Transportation, Distribution & Logistics | | | | |
| 5.3% (49) | 4.1% (38) | 0.2% (2) | | | | | |
| Group B | No plan for further education now | Graduate/professional study | Medical/dental internship | Ministry | Travel | Military Service | Community service/social work |
| | 15.5% (143) | 56.9% (524) | 3.8% (35) | 0.1% (1) | 2.0% (18) | 2.3% (21) | 0.8% (7) |
| | International affairs | Temporary employment | Peace Corps. | Other (Specify below) | None | | |
| | 1.0% (9) | 1.7% (16) | 0.9% (8) | 2.5% (23) | 12.6% (116) | | |

2010 Howard University UG Graduating Student Exit Survey: Demographic Data

If you have already accepted an employment offer, please indicate the annual salary range. If you do not have employment, select "Not Applicable."

| Less than \$20,000 | Less than \$30,000 | \$30,000-40,000 | \$46,000-60,000 | \$61,000-75,000 | \$76,000-95,000 | Over \$95,000 | Not Applicable |
|---------------------------|---------------------------|------------------------|------------------------|------------------------|------------------------|----------------------|-----------------------|
| 2.2% (20) | 3.7% (34) | 8.7% (80) | 10.4% (96) | 3.5% (32) | 0.9% (8) | 0.3% (3) | 70.4% (648) |

Will you be employed

| Full-time | Part-time | Neither |
|------------------|------------------|----------------|
| 53.1% (489) | 14.5% (134) | 32.4% (298) |

Please indicate the primary way you plan to give back to Howard University as an alumnus.

| Making Financial Contributions | Recruiting New Students | Fundraising | Volunteering | Other | No Plan to Contribute |
|---------------------------------------|--------------------------------|--------------------|---------------------|--------------|------------------------------|
| 35.7% (329) | 27.9% (257) | 2.7% (25) | 17.3% (159) | 5.3% (49) | 11.1% (102) |

Would you recommend Howard University to a prospective student?

| Yes | No | Not Sure |
|-------------|-----------|-----------------|
| 73.7% (679) | 7.3% (67) | 19.0% (175) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

Please indicate your level of overall satisfaction with the following:

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| Your College/School | 22.4% (208) | 56.2% (521) | 15.7% (146) | 4.1% (38) | 0.8% (7) | 0.8% (7) |
| Your Academic Program | 23.0% (213) | 58.1% (539) | 14.9% (138) | 2.5% (23) | 0.5% (5) | 1.0% (9) |
| Institutional Reputation | 28.4% (262) | 52.9% (489) | 11.8% (109) | 2.9% (27) | 2.5% (23) | 1.5% (14) |
| Overall Quality of the Educational Experience | 20.3% (188) | 62.2% (577) | 12.7% (118) | 3.0% (28) | 1.2% (11) | 0.6% (6) |
| Educational Experience Met Expectations | 14.1% (130) | 60.1% (555) | 17.6% (163) | 5.5% (51) | 1.6% (15) | 1.1% (10) |

Please indicate your level of overall satisfaction with the following people/services:

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| Your Dean | 19.2% (177) | 50.0% (462) | 9.7% (90) | 4.7% (43) | 14.7% (136) | 1.7% (16) |
| Your Departmental Chairperson | 29.4% (272) | 47.4% (438) | 10.4% (96) | 4.5% (42) | 6.6% (61) | 1.7% (16) |
| Your Departmental Faculty | 29.1% (269) | 54.7% (505) | 10.6% (98) | 2.9% (27) | 1.6% (15) | 1.1% (10) |
| Your Departmental Office Staff | 28.5% (263) | 54.4% (503) | 10.0% (92) | 3.1% (29) | 2.8% (26) | 1.2% (11) |
| Customer Service in Administrative Offices in Your School or College | 16.5% (153) | 51.3% (476) | 19.5% (181) | 11.1% (103) | 0.5% (5) | 1.0% (9) |
| School/College Student Services | 11.7% (108) | 57.1% (528) | 16.7% (154) | 4.2% (39) | 7.9% (73) | 2.4% (22) |

Please indicate your level of overall satisfaction regarding the faculty in your school/college:

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| Availability of Faculty Members | 11.0% (102) | 63.2% (584) | 17.7% (164) | 5.6% (52) | 1.4% (13) | 1.0% (9) |
| Faculty Maintained Office Hours | 12.6% (116) | 63.3% (585) | 16.9% (156) | 4.1% (38) | 2.2% (20) | 1.0% (9) |
| Faculty Presentation Skills | 11.3% (104) | 68.2% (630) | 14.4% (133) | 4.0% (37) | 1.0% (9) | 1.2% (11) |
| Faculty Professionalism | 13.1% (121) | 62.8% (580) | 15.5% (143) | 6.7% (62) | 1.0% (9) | 1.0% (9) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

| Please indicate your level of overall satisfaction regarding course availability, delivery, and content: | | | | | | |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Student/Teacher Ratio | 15.2% (140) | 63.9% (590) | 14.1% (130) | 4.4% (41) | 1.6% (15) | 0.9% (8) |
| Quality of Courses Offered | 12.0% (111) | 62.7% (579) | 19.4% (179) | 4.4% (41) | 0.6% (6) | 0.9% (8) |
| Overall Quality of Instruction | 18.0% (167) | 63.8% (591) | 14.0% (130) | 2.8% (26) | 0.5% (5) | 0.9% (8) |
| Level of Intellectual Stimulation in Courses | 14.8% (137) | 64.5% (596) | 15.2% (140) | 3.6% (33) | 1.0% (9) | 1.0% (9) |
| Availability of Evening Courses | 7.7% (71) | 46.2% (427) | 15.4% (142) | 6.3% (58) | 11.9% (110) | 12.6% (116) |
| Availability of Summer Courses | 5.6% (52) | 31.4% (290) | 18.5% (171) | 7.8% (72) | 17.6% (163) | 19.0% (176) |
| Availability of Academic/Tutorial Services | 6.6% (61) | 46.8% (432) | 20.2% (187) | 4.7% (43) | 14.9% (138) | 6.8% (63) |
| Access to Laboratories, Study Areas, & Student Lounges | 7.1% (66) | 48.1% (444) | 29.2% (270) | 12.8% (118) | 1.6% (15) | 1.2% (11) |
| Classrooms, Laboratories, Studios, & Technical Centers | 3.8% (35) | 38.2% (353) | 37.4% (346) | 18.3% (169) | 1.4% (13) | 0.9% (8) |

| Please indicate your level of overall satisfaction regarding academic advising and mentoring: | | | | | | |
|--|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Access to Mentoring | 10.0% (92) | 41.3% (382) | 25% (231) | 9.7% (90) | 9.0% (83) | 5.0% (46) |
| Availability of Academic Advisors | 12.9% (119) | 49.1% (454) | 24.5% (226) | 10.6% (98) | 1.8% (17) | 1.1% (10) |
| Freshman/Sophomore Year Academic Advisors | 18.9% (175) | 37.9% (350) | 19.0% (176) | 13.4% (124) | 4.7% (43) | 6.1% (56) |
| Junior/Senior Year Academic Advisors | 19.4% (179) | 49.7% (459) | 18.1% (167) | 10.8% (100) | 1.0% (9) | 1.1% (10) |
| Overall Quality of Academic Advising | 12.4% (115) | 51% (471) | 22.3% (206) | 11.9% (110) | 1.6% (15) | 0.9% (8) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

| How satisfied are you with the quality of your undergraduate education as indicated by your: | | | | | | |
|--|----------------|-------------|--------------|-------------------|------------|-----------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Critical Thinking and Analysis Skills | 29.1% (270) | 58.5% (542) | 7.6% (70) | 2.8% (26) | 1.2% (11) | 0.9% (8) |
| Research Skill Development | 22.1% (205) | 56.0% (519) | 14.6% (135) | 4.2% (39) | 1.9% (18) | 1.2% (11) |
| Team Work Skill Development | 32.9% (305) | 57.1% (529) | 5.6% (52) | 1.5% (14) | 1.6% (15) | 1.3% (12) |
| Training in Computer Applications | 8.4% (78) | 47.9% (444) | 23.6% (219) | 8.3% (77) | 5.0% (46) | 6.8% (63) |
| Training in Verbal Communication | 23.6% (219) | 61.6% (571) | 9.2% (85) | 2.3% (21) | 1.5% (14) | 1.8% (17) |
| Training in Written Communication | 18.3% (170) | 62.4% (578) | 12.0% (111) | 3.7% (34) | 1.8% (17) | 1.8% (17) |
| Knowledge of Global Policies and Issues | 21.1% (196) | 54.0% (501) | 16.2% (150) | 2.5% (23) | 2.9% (27) | 3.2% (30) |
| Knowledge of the Physical Sciences | 13.6% (126) | 54.0% (501) | 14.2% (132) | 3.3% (31) | 6.9% (64) | 7.9% (73) |
| Knowledge of African American Culture | 38.7% (359) | 47.2% (438) | 7.7% (71) | 1.7% (16) | 2.3% (21) | 2.4% (22) |
| Knowledge of African Culture | 29.1% (270) | 50.3% (466) | 11.1% (103) | 2.8% (26) | 3.2% (30) | 3.5% (32) |
| Knowledge of Mathematics | 9.2% (85) | 57.6% (534) | 18.1% (168) | 9.3% (86) | 1.9% (18) | 3.9% (36) |
| Knowledge of the Humanities | 17.3% (160) | 59.3% (550) | 12.9% (120) | 2.7% (25) | 4.3% (40) | 3.5% (32) |
| Knowledge of the Social Sciences | 22.8% (211) | 59.8% (554) | 8.1% (75) | 2.3% (21) | 4.1% (38) | 3.0% (28) |
| Knowledge of Contributions of the African Diaspora to Your Major Field of Study | 28.4% (263) | 42.2% (391) | 14.2% (132) | 4.6% (43) | 5.5% (51) | 5.1% (47) |
| Ability to Demonstrate Leadership | 40.0% (371) | 52.2% (484) | 4.5% (42) | 0.9% (8) | 1.1% (10) | 1.3% (12) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

| How satisfied are you with your preparation for: | | | | | | |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| A Technological World | 14.1% (131) | 57.1% (529) | 18.7% (173) | 4.3% (40) | 2.4% (22) | 3.5% (32) |
| Employment in your Major | 23.7% (220) | 50.4% (467) | 17.4% (161) | 5.0% (46) | 2.2% (20) | 1.4% (13) |
| Graduate/Professional School | 10.6% (98) | 50.8% (471) | 22.8% (211) | 7.4% (69) | 5.5% (51) | 2.9% (27) |
| National Board/Licensure Exams | 7.4% (68) | 30.4% (281) | 12.9% (119) | 6.5% (60) | 18.2% (168) | 24.7% (228) |

| Please indicate your level of overall satisfaction with the availability of scholarships and grants: | | | | | | |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Availability of Scholarships | 14.8% (116) | 32.5% (254) | 28.5% (223) | 13.3% (104) | 6.5% (51) | 4.3% (34) |
| Availability of Fellowships | 3.8% (27) | 21.0% (148) | 26.8% (189) | 10.6% (75) | 23.5% (166) | 14.2% (100) |
| Availability of University Tuition Grants | 6.9% (47) | 30.3% (207) | 29.4% (201) | 11.0% (75) | 13.7% (94) | 8.8% (60) |
| Availability of Grants from Government Agencies | 9.1% (62) | 30.0% (204) | 20.6% (140) | 11.8% (80) | 16.8% (114) | 11.8% (80) |
| Availability of Other External Grants (foundations, etc.) | 6.7% (45) | 25.6% (172) | 24.1% (162) | 10.9% (73) | 20.1% (135) | 12.6% (85) |
| Availability of Personal Student Loans | 11.8% (83) | 46.1% (323) | 12.6% (88) | 7.7% (54) | 10.0% (70) | 11.8% (83) |
| Availability of Student Loans Taken by Parents | 10.1% (75) | 39.5% (293) | 11.5% (85) | 4.7% (35) | 14.0% (104) | 20.2% (150) |

| Indicate: | | | | | | |
|--|--------------------|----------------------|--------------------------|------------------------|--------------------------|------------|
| | Very Active | Fairly Active | Moderately Active | A Little Active | Not Active at All | N/A |
| Your Record of Service to the Community | 23.9% (222) | 34.6% (321) | 21.8% (202) | 13.4% (124) | 4.2% (39) | 2.0% (19) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

Select the program experience(s) in which you participated (Check all that apply):

| Accelerated Program | Work Study | Distance Learning | Double Major | Domestic Exchange | Honors Program | Independent Study | Teaching Certificate (Minor in Education) |
|---------------------|------------------|-------------------|--------------|-------------------|----------------|-------------------|---|
| 4.4% (41) | 21.6% (200) | 3.8% (35) | 3.0% (28) | 1.2% (11) | 15.9% (147) | 14.0% (129) | 1.4% (13) |
| Study Abroad | Service Learning | Other | None | | | | |
| 9.4% (87) | 3.4% (31) | 2.4% (22) | 45.9% (424) | | | | |

Undergraduate Research Opportunity (Check all that apply):

| Thesis Development | Attending Professional Conferences | Presenting Findings in a Conference or Meeting | Publishing Research | Shadowing Professional Researcher | Other | None |
|--------------------|------------------------------------|--|---------------------|-----------------------------------|-----------|-------------|
| 14.8% (137) | 32.7% (302) | 20.7% (191) | 9.0% (8.3) | 13.6% (126) | 2.6% (24) | 49.9% (461) |

Academic Support/Enhancement Activities (Check all that apply):

| Creative Projects (writing, exhibits, plays, productions, etc.) | Community Service | Internship | Practicum | Cross Registration | Inter-disciplinary Courses | Other | None |
|---|-------------------|-------------|-------------|--------------------|----------------------------|----------|-------------|
| 40.2% (371) | 63.3% (585) | 54.3% (502) | 20.9% (193) | 2.6% (24) | 18.3% (169) | 0.9% (8) | 13.0% (120) |

2010 Howard University UG Graduating Student Exit Survey: College/School Assessment Data

If you are continuing your education at Howard University, identify the one most important reason you decided to return to Howard. If you will not be returning, select "Not Applicable."

| Academic Reputation | Availability of Academic Program | Institutional Cost | Financial Aid Assistance | Quality of Faculty | Location | Social Environment | Encouraged/ Recruited by Faculty |
|----------------------|----------------------------------|--------------------|--------------------------|--------------------|-----------|--------------------|----------------------------------|
| 3.6% (33) | 4.0% (37) | 0.8% (7) | 0.8% (7) | 0.3% (3) | 2.1% (19) | 0.7% (6) | 1.1% (10) |
| Encouraged by Mentor | Supportive Academic Environment | Research Resources | Other | Not Applicable | | | |
| 0.2% (2) | 2.2% (20) | 0.1% (1) | 1.3% (12) | 83.0% (764) | | | |

If you are continuing your education at an institution other than Howard University, identify the one most important reason you chose that institution. If "NO," select "Not Applicable."

| Academic Reputation | Availability of Academic Program | Institutional Cost | Financial Aid Assistance | Quality of Faculty | Location | Social Environment | Encouraged/ Recruited by Faculty |
|----------------------|----------------------------------|--------------------|--------------------------|--------------------|-----------|--------------------|----------------------------------|
| 11.1% (102) | 9.0% (83) | 2.3% (21) | 1.8% (17) | 0.9% (8) | 8.4% (77) | 0.7% (6) | 0.3% (3) |
| Encouraged by Mentor | Supportive Academic Environment | Research Resources | Other | Not Applicable | | | |
| 0.4% (4) | 1.0% (9) | 0.8% (7) | 2.3% (21) | 61.1% (563) | | | |

2010 Howard University UG Graduating Student Exit Survey: Student Quality of Life Data

Campus Organizations (Check all that apply):

| Student Government | Fraternity/ Sorority | Community Service/Non-Profit Organizations | Academic Organization in Major | Other | None |
|--------------------|----------------------|--|--------------------------------|-------------|-------------|
| 19.4% (179) | 16.6% (153) | 51.5% (476) | 41.0% (379) | 15.7% (145) | 19.9% (184) |

2010 Howard University UG Graduating Student Exit Survey: Student Quality of Life Data

| Please indicate your level of overall satisfaction with the following University facilities, services, and activities. | | | | | | |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Cleanliness of Residence Halls | 1.6% (15) | 42.2% (395) | 28.5% (267) | 13.3% (125) | 3.5% (33) | 10.9% (102) |
| Overall Living Conditions in Residence Halls | 1.2% (11) | 33.0% (309) | 31.9% (299) | 19.0% (178) | 3.1% (29) | 11.8% (111) |
| ResNet Communications System | 3.2% (30) | 33.7% (316) | 15.2% (142) | 5.8% (54) | 28.4% (266) | 13.8% (129) |
| Availability of Student Parking | 1.5% (14) | 13.1% (123) | 29.3% (275) | 30.8% (289) | 6.3% (59) | 18.9% (177) |
| Cleanliness of University Buildings | 2.6% (24) | 57.1% (535) | 30.0% (281) | 8.4% (79) | 0.9% (8) | 1.1% (10) |
| Cost of Campus Food Services | 2.8% (26) | 42.8% (401) | 30.5% (286) | 12.2% (114) | 5.8% (54) | 6.0% (56) |
| Variety of Food Choices (e.g., Vegetarian, etc.) | 3.0% (28) | 35% (328) | 33.4% (313) | 16.8% (157) | 5.5% (52) | 6.3% (59) |
| Physical Fitness Facilities | 1.8% (17) | 32.1% (301) | 30.1% (282) | 24.5% (230) | 6.1% (57) | 5.3% (50) |
| Quality of Campus Food Services | 2.8% (26) | 42.8% (401) | 30.5% (286) | 12.2% (114) | 5.8% (54) | 6.0% (56) |

| Please indicate your level of overall satisfaction with the following University facilities, services, and activities. | | | | | | |
|--|----------------|-------------|--------------|-------------------|-------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Athletic Programs | 1.7% (16) | 33.8% (317) | 18.6% (174) | 10.1% (95) | 18.1% (170) | 17.6% (165) |
| Campus Intellectual Life | 19.3% (179) | 58.5% (542) | 13.4% (124) | 4.0% (37) | 3.0% (28) | 1.8% (17) |
| Campus Radio and Television Stations | 8.0% (75) | 49.0% (457) | 10.3% (96) | 3.6% (34) | 20.2% (188) | 8.8% (82) |
| Campus Religious Activities | 18.6% (172) | 54.0% (499) | 5.8% (54) | 1.7% (16) | 11.0% (102) | 8.8% (81) |
| Campus Social Activities | 20.7% (191) | 60.8% (562) | 8.8% (81) | 2.4% (22) | 4.2% (39) | 3.1% (29) |
| Recreation and Intramural Sports | 4.3% (40) | 44.8% (420) | 12.0% (112) | 4.1% (38) | 19.2% (180) | 15.7% (147) |
| Student Organizations | 14.1% (131) | 60.6% (562) | 10.5% (97) | 4.3% (40) | 6.4% (59) | 4.1% (38) |

2010 Howard University UG Graduating Student Exit Survey: University Community Experience Data

| Please indicate your level of overall satisfaction with the following systems: | | | | | | |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| BANNER Registration System | 9.0% (84) | 70.0% (656) | 14.8% (139) | 4.1% (38) | 1.5% (14) | 0.7% (7) |
| iLab and Campus Computer Laboratories | 14.4% (134) | 60.5% (564) | 18.0% (168) | 5.3% (49) | 0.6% (6) | 1.3% (12) |
| Wireless Access to Internet on Campus | 3.9% (37) | 30.0% (281) | 36.1% (338) | 26.7% (250) | 1.9% (18) | 1.5% (14) |
| Availability of Copy/Duplication Services | 3.7% (35) | 23.7% (222) | 33.5% (314) | 32.7% (306) | 3.4% (32) | 3.0% (28) |
| University Libraries | 10.4% (97) | 57.2% (533) | 19.3% (180) | 9.8% (91) | 2.1% (20) | 1.2% (11) |

| Please indicate your level of overall satisfaction with the University Administration and Processes. | | | | | | |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
| Office of the President | 4.9% (46) | 31.2% (291) | 6.5% (61) | 5.3% (49) | 38.6% (360) | 13.4% (125) |
| Office of the Provost | 5.7% (53) | 29.6% (276) | 10.5% (98) | 5.8% (54) | 35.8% (334) | 12.6% (117) |
| Operation Hours of Administration Office(s) | 2.6% (24) | 50.3% (471) | 31.2% (292) | 14.2% (133) | 1.2% (11) | 0.6% (6) |
| Customer Service of Administration Staff | 2.2% (21) | 30.7% (288) | 32.8% (307) | 32.7% (306) | 0.9% (8) | 0.7% (7) |
| Cost, Tuition and Fees | 4.4% (41) | 40.2% (375) | 35.9% (335) | 13.9% (130) | 3.1% (29) | 2.4% (22) |
| Summer Financial Aid Process | 2.0% (19) | 16.5% (154) | 15.3% (143) | 10.0% (93) | 27.8% (259) | 28.3% (264) |
| Opportunities to Assess University Services | 8.7% (80) | 59.4% (549) | 20.6% (190) | 4.3% (40) | 5.0% (46) | 2.1% (19) |
| Provision of or Access to Institutional Assessment Information (e.g., Survey Results, etc.) | 6.4% (59) | 49.5% (457) | 17.5% (162) | 5.2% (48) | 16.8% (155) | 4.7% (43) |
| Graduation Clearance Process | 3.9% (37) | 51.4% (482) | 22.0% (206) | 12.4% (116) | 8.9% (83) | 1.4% (13) |

2010 Howard University UG Graduating Student Exit Survey: University Community Experience Data

Please indicate your level of overall satisfaction with the following University facilities and services:

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|------------|
| Shuttle Bus Services | 4.2% (39) | 59.2% (555) | 20.7% (194) | 5.8% (54) | 4.5% (42) | 5.8% (54) |
| School/College Building and Facilities | 5.5% (51) | 43.6% (403) | 33.7% (331) | 14.8% (137) | 1.5% (14) | 0.9% (8) |
| HU Bookstore(s) | 13.1% (123) | 69.5% (651) | 11.8% (111) | 3.9% (37) | 0.9% (8) | 0.7% (7) |

Please indicate your level of overall satisfaction with the following Student Support Offices:

| | Very Satisfied | Satisfied | Dissatisfied | Very Dissatisfied | Don't Know | N/A |
|---|-----------------------|------------------|---------------------|--------------------------|-------------------|-------------|
| Campus Security | 2.2% (21) | 32.8% (307) | 32.9% (308) | 25% (234) | 5.4% (51) | 1.7% (16) |
| Student Health Services | 4.8% (45) | 41.7% (389) | 26.9% (251) | 16.6% (155) | 5.6% (52) | 4.3% (40) |
| Office of Career Services | 6.7% (62) | 37.0% (345) | 10.0% (93) | 4.1% (38) | 30.8% (287) | 11.5% (107) |
| Office of Enrollment Management | 6.7% (62) | 60.5% (564) | 14.3% (133) | 7.6% (71) | 8.3% (77) | 2.7% (25) |
| Office of Financial Aid | 2.7% (25) | 34.9% (325) | 30.6% (285) | 24.8% (231) | 4.0% (37) | 3.1% (29) |
| Office of Student Accounts | 4.8% (45) | 53.2% (496) | 25.8% (240) | 12.9% (120) | 2.3% (21) | 1.1% (10) |
| Office of Student Financial Services | 2.8% (26) | 45.2% (421) | 26.3% (245) | 13.5% (126) | 9.4% (88) | 2.8% (26) |
| Office of Admissions | 7.2% (67) | 59.5% (555) | 13.9% (130) | 6.8% (63) | 9.5% (89) | 3.0% (28) |
| Office of Special Student Services | 4.3% (40) | 26.7% (249) | 5.6% (52) | 3.0% (28) | 38.6% (360) | 21.8% (203) |
| On Campus Housing Process/Management | 2.9% (27) | 31.7% (297) | 31.6% (296) | 18.9% (177) | 3.4% (32) | 11.5% (108) |
| University Counseling Service | 6.5% (61) | 28.5% (266) | 7.4% (69) | 4.1% (38) | 37.0% (345) | 16.4% (153) |
| Office of Student Life | 6.5% (61) | 47.9% (446) | 14.1% (131) | 4.5% (42) | 19.2% (179) | 7.8% (73) |